E-LEARNING

SERVICE
Which are the E-learning benefits?

- Customized training
- Immediate update of contents
- Control, tracking and processes supervision
- Comfort to enter the classroom whenever and wherever
- Cost reduction
- 25 more uptake in the learning process
- Learning time reduction
- Easy access
- Flexibility of time and schedule

What do we do?

We put the technology of virtual education E-Learning within reach of your company, college, school or any institution with ongoing training processes.
What do we do?

E-learning Service

- Virtual Classroom
- Training
- Consulting
- Workshops
- E-learning Content Creation
- E-learning Platform Administration
E-learning content creation

- **Content creation**

  We can help you to design, develop and deliver effective E-Learning contents.

  We develop contents as:
  - User manual and guides.
  - Demo videos
  - Applications’ simulation.

  We can transform your materials into tutorials that can be accessed through a Learning Management System.

- **Developing manuals and user guides aligned to international guidelines.**
Content creation

- Multimedia presentations and video demos that capture and show the best features of the products.
Applications’ simulation allows the students to interact with a simulated environment of the application.
How is our relationship?

You give us

- The basic contents or training materials that you want to transform to E-Learning content.

You receive from us

- The basic contents transformed in E-Learning content and published in the virtual class room.
E-learning platform administration

Our service allows to maintain and operate a Learning Management System (LMS - which is a software application or eLearning platform) which is mainly used to:

- Design, deliver and manage online courses.
- Register and manage students and teachers.
- Assess students.
- Deliver contents.
- Allow communication (forums, chat, etc.) among course participants.
- Facilitate the teaching-learning process.

We can maintain and operate the platform in:

- Our hosting service.
- A third-party hosting service.

The E-Learning platform allows teachers and students to work with:

- Activities.
  - Assignments. The teachers can grade and comment a file uploaded to the platform by the students.
  - Chat rooms. Participants can have a real time communication.
  - Surveys. Helps to gather information from students regarding the course.
  - Lessons. Allows to deliver sorted and structured content.
  - Forums. The participants can have asynchronous communications.
  - Quizzes. The teachers can evaluate the participants through quizzes graded automatically.

- Resources.
  - Files. Allows to include documents (pdf, word), images, spreadsheets, sound files, video files, etc.
  - Pages. Allows to include web pages created inside de platform.
  - URL. Allows to include links to external web pages.
E-learning platform administration

How is our relationship?

You give us (with our advice)

- The list of participants.
- Contents (ppt, doc, xls, swf, pdf, flv, mp4, etc.) to be published.
- Quizzes (a simple text file)
- Course structure (Forums, chats, contents, quizzes, assignments, etc.)

How is our relationship?

You receive from us

- The E-Learning platform with:
  - The virtual classroom created, organized and configured according to your requirement.
  - Participants and teachers enrolled in the classroom.
  - The contents published.
  - Quizzes uploaded and configured.
  - Space for assignments configured.
  - Forums, chats and messaging system configured.
- The advice throughout the process.
- The list of user names and passwords.
- Support to students and teachers during the execution of the course.
- Maintenance and update of the platform.
- Periodic backup.
Our clients
Service benefits

Our services allow you:

- Focus on your core business.
- Reduce internal support areas. We take care of the administration and maintenance of the solution and its infrastructure.
- This will allow you to convert your operative fix costs in variable costs.
- Achieve other savings as training costs, continuous training, know-how maintenance, etc.
From: Sharon READER <sharon.reader@ifrc.org>
Date: Thursday, March 28, 2013 8:00 AM
To: Marcelo Rocha <marcelo.rocha@tsb.com.bo>, info <info@tsb.com.bo>
Cc: Will ROGERS <will.rogers@ifrc.org>, Ivan Angulo <ivan.angulo@tsb.com.bo>
Subject: Testing & e-learning

Hi Marcelo,

As you've probably heard from Ivan the tests went really well yesterday. We got everything working and the messages scheduled for this morning also sent. Thanks to Ivan and all the team at Trilogy – it's been a challenging project but yesterday made it all worth it! It was also great to see how enthusiastic the national society were too – apparently the health officer in one of the districts where we sent messages to was inundated with calls from people in her town asking about these new Red Cross SMS and saying how good they were so it's a great start to the project.

Also I wanted to say how impressed I am with the e-learning tool – it's really well-made and an excellent tool. It will be incredibly helpful for the team here in SL and also makes me feel much more comfortable about leaving them in just a few weeks.

Will – if you've not looked at the e-learning tool yet you should – it's really excellent. It's also a useful tool at the start of the project for both the NS and the telcos as it really clearly shows how TERA works and what it can do. Might even be useful for addressing some of the security concerns of the telcos. I couldn't always use the demo site when doing presentations because of the bad internet connection here but I could easily have used sections of the e-learning tool instead. You should definitely give access to Louise and the rest of the ben comms team.

Thanks

Sharon READER
Beneficiary Communication Delegate

International Federation of Red Cross and Red Crescent Societies
IFRC Sierra Leone | 6 Liverpool Street | Freetown
Tel. +232 7856 0821 | +232 229 9854 | Tel. +44 7725 205 494
E-mail: sharon.reader@ifrc.org | sharonanreader@gmail.com | Skype: sharonreader

You can also find IFRC on Facebook | Youtube | Flickr | Twitter

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